



TERMS AND CONDITIONS

TERMS AND CONDITIONS OF TRADE WITH UK CUSTOMERS

PRICE AND PAYMENT

The price payable for any goods that you order from the autosava website (www.autosava.com) is as set out on the website at the time that you place your order. Delivery charges will be added to your order prior to confirmation of your payment. Autosava must receive full payment for goods ordered and any applicable charges for shipping, before your order will be accepted.

DELIVERY

Delivery charges will be automatically determined for your order and will be added to your final payment. The delivery time from despatch to receipt will be no more than 48 hours^{NOTE 1} (To addresses in MAINLAND UK).

Autosava accept no liability for items lost or damaged in transit – our logistics partners carry transport liability.

DELIVERY OVERSEAS

For the purpose of clarification Autosava define overseas as:

Any region outside of mainland Great Britain and as such includes Northern Ireland and the highland of Scotland.

Shipping costs for overseas customers will be determined on a per order basis.

NOTE 1 – For items not carried in stock by Autosava additional delivery time will be required

RETENTION OF TITLE

Ownership of goods shall not pass from autosava limited to the customer until full payment of the purchase price (including shipping charges) is received (or approved) but the risk shall pass on delivery. No buyer's conditions of sale will be accepted by way of overriding this clause. All orders are accepted on this basis.

In circumstances where a credit card payment is subject to a "charge back" the title of any goods supplied by autosava limited shall pass back to autosava limited as payment will have been deemed to have not been made.

PRICE CHANGES

Prices will be determined on the date at which the order has been approved by autosava limited. Availability of goods and price detail will be checked by autosava limited prior to any credit card charges being made to the customer.

WARRANTY

Standard warranties apply to all NEW goods supplied by autosava limited. Any warranty issues with the parts manufacturers, should, in the first instance be directed via autosava limited. No liability for any shipping or other charges accrued due to a warranty issue is accepted by autosava limited.

REFUNDS

Any good that is proved (by the original manufacturer/supplier) to be defective will be subject to the warranty process of its respective manufacturer/supplier. Any refund or replacement will be honoured only once this process has been undertaken.

RETURNS AND REFUND POLICY

Pursuant with EU law; Autosava LTD will offer a refund for the cost of goods (excluding shipping and handling charges) for any good that is faulty (due to materials and/or manufacturing). However, no refund will be made for any part that has been maliciously damaged or damaged by poor end user workmanship or that of their agents.

Autosava LTD accepts NO responsibility for incorrect fitment and/or incorrect usage of any item purchased from Autosava LTD.

No responsibility is accepted for any consequential damage caused by faulty parts or poor user workmanship or that of their agents.

Autosava LTD offers a return scheme with a refund of the purchase cost (excluding shipping, handling and tax or any exchange rate adjustment) for goods that have been unused and returned in their original unopened packaging within 7 days of purchase, wherein they have been bought by/on behalf of a non commercial entity from Autosava LTD. However, due to the safety and performance critical nature of many components offered by Autosava LTD, a restocking fee will be charged to ensure that any returned goods are suitable for resale.

No refund will be offered for special order goods, parts ordered out of special stock, parts designed for, or used in/for automotive competition or primary/secondary safety critical parts.

At all times Autosava LTD reserve the right to refuse to offer refunds, replacement and/or exchanges.

ITEM DESCRIPTIONS

Item descriptions are given in good faith, but may change without notice and do not form part of any sale contract. Images are used only to give an indicated representation of a product, and may differ from the actual item.

LIABILITY

No liability is assumed by autosava limited for any parts that have been purchased from autosava limited that are found to be incorrect for the application for which the customer has selected them, if they are the correct parts for the application as defined by their respective manufacturer.

FORCE MAJEURE

Autosava limited accept no liability for any failure or delay in supply or delivery or for any damage or defect to goods supplied or delivered hereunder that is caused by any event or circumstance beyond our reasonable control (including, without limitation, strikes and other industrial disputes).

GENERAL

If any part of these conditions is invalid, illegal or unenforceable (including any provision in which we exclude our liability to you) the validity, legality or enforceability of any other part of these conditions will not be affected. This contract shall be governed by and interpreted in accordance with English law. Your statutory rights as a consumer are unaffected.

Autosava limited will accept to liability for any costs accrued by the customer. Any goods that are returned to their manufacturer for warranty issues via

autosava limited will be subject to a handling charge. This charge will be determined on a per issue basis.